

Information in compliance with personal data protection legislation

Your data shall be processed for the purposes of the customer relationship and for providing you with any estate consulting, management and marketing services resulting from this.

Your personal data is required to maintain the customer relationship and in order for us to deliver our services to you, which constitutes a legitimate use of such data. Your data may also be used for other purposes, such as sending communications and information that may be of interest in line with the aforementioned relationship.

Only our members of staff who have been duly authorised may access the data that you have provided. Equally, we may pass your data on to other entities where this is required in order to provide our services to you. We will also need to pass your data on to public or private entities when we are obliged to do so by law. Also, your personal data may be given to the State Security Forces and Corps, in compliance with current legislation on the Protection of Citizens' Security.

A transfer of your personal data outside the European Economic Area is not envisaged.

We will store your data for the duration of our customer relationship and in compliance with the legislation. Once the statutory retention period has lapsed, we will then destroy your data in a secure manner.

You may contact us at any time to find out what personal data we hold about you, to have it rectified where it is incorrect and to have it erased once our customer relationship comes to an end, provided that it is lawful to do so. You are also entitled to have your data transferred to other entities (portability). If you wish to exercise any of these rights, please send us a written request, accompanied by a copy of your ID, so that we can confirm your identity.

DOMASA S.A.

AVDA. DE LOS PUEBLOS, Nº41, CP 38660, ADEJE (Santa Cruz de Tenerife)

If you feel we have not honoured your rights, you may submit a complaint to the Spanish Data Protection Agency, the Agencia Española de Protección de Datos (www.agpd.es).

Specific permissions (please tick the box to give your consent):

- I agree to the use of my telephone number so that **DOMASA S.A.** can communicate with me through the instant messaging platform **WhatsApp**, thus improving the speed and efficiency of the different procedures and communications.
- I consent to the publication of my image on the **Internet, and other similar means** to disseminate the activities of your entity.
- I consent to facilitate my hosting condition and my room number if **someone calls asking for me.**
- I agree to the processing of my personal data to receive any **commercial communications** about your organisation.

You may withdraw any of these consents at any time

THERE IS AN EXTENDED VERSION OF THIS INFORMATION AT YOUR DISPOSAL AS MANY OF OUR OFFICES AS ON OUR WEBSITE.

Signature of the person concerned:

Name and surname:

ID:

Please return signed documento email :[reservas @grandhotelcallaospot.com](mailto:reservas@grandhotelcallaospot.com) provided