

ENGLISH

Our commitment to you

We started a new phase at the end of 2019. With renewed energy, a more current approach and a new team, we moved firm steps forward in order to transmit even better not only what we were before but also where we want to go.

The arrival of the COVID 19 pandemic forced us to slow down our pace but never to give up. We have redefined our priorities but we continue with a lot of motivation.

Health and wellbeing are now more important than ever before. We want to take care of our guests so that they feel just like at home. That's the reason why we have updated our health and safety protocols and that we have adapted these to the 'new normality'.

The wonderful environment in which we work is a big help to us. Tenerife is an island full of natural resources, such a beautiful paradise that we want to share with those who visit us.

We have all worked very hard for our reopening. In order to guarantee the health and wellbeing of all our guests.

And all this has only been possible thanks to our team, thanks to that great family we all belong to. I would like to thank them all for their efforts, dedication and enthusiasm, offering our guests the very best holiday experience.

We are very excited to return and to share with you great moments and experiences. We are expecting you soon in "your house".

Margarita Domínguez